



JOB TITLE: Retail Manager
FLSA STATUS: Exempt
DEPARTMENT: Retail

Role Summary: Wild Waves Theme Park is looking for an enthusiastic and motivated individual to fill the position of Full Time Retail Manager. This position is responsible for the daily operation of the Retail, Rentals & Games departments, ensuring that revenue goals are met or exceeded while maintaining the high standard of customer service to our guests.

KEY DUTIES AND RESPONSIBILITIES

- Develop and administer orientation and training programs for seasonal staff.
- Provide direction and supervision of seasonal employees on a daily basis.
- Responsible for monitoring the daily labor reports and maintaining appropriate staffing levels, while staying within budget constraints.
- Maintain visual standards and consistent stock levels in assigned revenue locations.
- Develop new and innovate ideas to increase Games per cap.
- Responsible for programming and maintaining the POS system as it relates to retail.
- Responsible for maintaining product levels and ordering when required.
- Work with the management team to develop new programs to increase park revenue and efficiency.
- Responsible for maintaining all park standards and enforcing park policies and procedures.
- Must be able to work varied shifts, including holidays and weekends.
- Additional duties as assigned.

SKILLS, REQUIREMENTS AND QUALIFICATIONS

- Must possess a high school diploma or equivalent. College degree preferred.
- Must have supervisory experience.
- 2-3 year of supervisory experience in a retail or customer service business.
- Must be a self-starter, able to multi-task, able to work independently and have a positive attitude.
- Must demonstrate effective oral and written communication skills.
- Must be able to thrive in a fast-paced environment.

PHYSICAL DEMANDS: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- While performing the duties of this job, the employee is regularly required to use hands to finger, handle, or feel; reach with hands and arms; and talk or hear. The employee frequently is required to stand; walk; and stoop, kneel, crouch or crawl. The employee is occasionally required to sit and climb or balance. The employee must regularly lift and/or move up to ten pounds, frequently lift and/or move up to fifty pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
- Work environment: While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. The noise level is generally moderate to high.

Wild Waves Theme Park offers an excellent salary and benefits package, after meeting required waiting period.

Please submit resumes to:
Mary Bigham, Human Resources Manager,
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